

PORTFOLIO //



ABOUT US //

At Impulse Design, we provide boutique-style design and service to ensure the overall client experience is second to none.

We don't beat our own drum too loudly as prefer to use word of mouth to generate new client leads most of which are referral-based. We work hard to keep our client relationships with a long-term focus and as such have a proven track record with over 20 years experience.

Our client-focussed values underpin all our work as we believe in being honest and transparent to provide a high standard of design service at mid-level pricing.

We listen to your needs but also work with you to suggest alternative solutions for visually stunning end results that simply work for business.

Our passionate team is focused on service and quality with attention to detail. We deliberately keep our team and client list small which allows tight project control, prompt delivery and turnaround times and to be reactive to keep on top of design trends and changes.

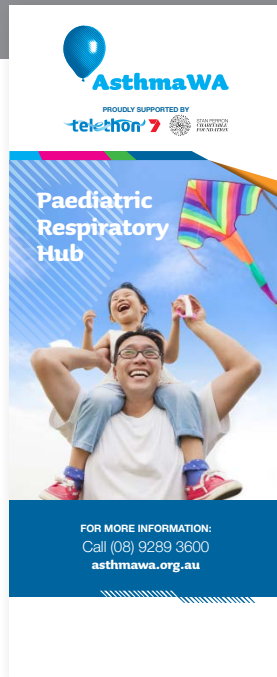
Our team consists of hand-picked individuals who have many years of experience and have been with us for the long term.

We look forward to working with you!

BRAND DESIGN & APPLICATION

- Visual Style Concept Development
- Style Guide
- Service Brochures and Flyers
- Annual Reports
- Banners & Posters
- Advertising
- Print Management & Production
- Word Templates
- Videos

ASTHMA WA //



AsthmaWA
PROUDLY SUPPORTED BY
telethon 7
GOVERNMENT OF WESTERN AUSTRALIA

Paediatric Respiratory Hub

FOR MORE INFORMATION:
Call (08) 9289 3600
asthmawa.org.au



AsthmaWA

If you have a passion for helping children and families and would like to support one of Asthma WA's dedicated children's services, please donate to our Paediatric Respiratory Hub.

About our Paediatric Respiratory Hub

With your help, we are leading the way by providing Australia's very first free 'one-stop-shop' for children with respiratory conditions.

We are already seeing and hearing the enormous impact this service is having on children and their families as they gain clarity and confidence in managing their child's respiratory health.

There are still so many more Western Australian families that need our help. Our vision is to extend this service to children and families right across the Perth metro area and beyond. Please donate and help keep this free service going. Every dollar raised helps Western Australians with asthma.



Our Supporters and Partners

GOVERNMENT FUNDING PARTNERS
WA Country Health Service
WA Department of Health
WA Primary Health Alliance

PROJECT PARTNERS
Channel 7 Telethon Trust

SPONSORS
AstraZeneca
Boehringer Ingelheim
ENT Technologies 'FLD' (now owned by Aspen Pharmacare)
Niche Medical
Novartis Pharmaceuticals

MAJOR PROJECT DONOR
Tim and Leonie Baldock

CORPORATE DONOR
Enex 100
K&L Gates
Laven
P&H Bank
Pindar WA
Stewart & Heaton Clothing

INDUSTRY PARTNERS
Asthma Australia

FOUNDATION AND TRUSTS
McQuaker Charitable Foundation
Stan Perron Charitable Foundation

OTHER SUPPORTERS
Combined Chivalry
Lions Club International

GIFTS IN WILLS
A bequest to Asthma WA leaves a legacy of hope for Western Australians living with respiratory conditions. We are saddened by the passing of some of our valued supporters and deeply appreciate their generosity and foresight by leaving a gift in their Will.
Harry Frederick Carter Perpetual Charitable Trust

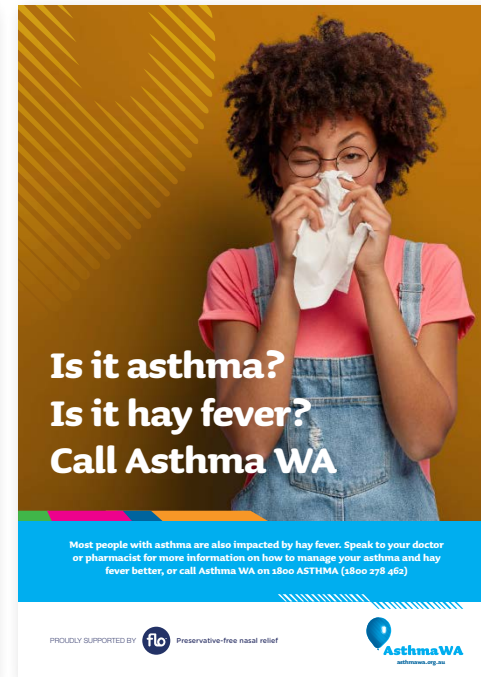
OUR VALUED VOLUNTEERS
Thank you to those who have generously given their time and energy to support our important work.
Abbasbek Day
Anna Rafiani
Alpha Gilliani
Christian
Eliak Tester
Fung Shaw
Matthew Ong
Julian Leong
Nicholas Hamdorf

PATRON
The Honourable Kim Beazley AC, Governor of Western Australia (2016-2022)

VICE PATRON
Dr Ken Fitch AM

2021-22
Annual Report

AsthmaWA
ASTHMA (COPD) RESPIRATORY HEALTH



**Is it asthma?
Is it hay fever?
Call Asthma WA**

Most people with asthma are also impacted by hay fever. Speak to your doctor or pharmacist for more information on how to manage your asthma and hay fever better, or call Asthma WA on 1800 ASTHMA (1800 278 462)

PROUDLY SUPPORTED BY **flo** Preservative-free nasal relief

AsthmaWA
asthmawa.org.au



36 Ord Street West Perth WA 6005
PO Box 864 West Perth WA 6872
ABN 57 057 873 242
P (08) 9289 3600
E fundraising@asthmawa.org.au
asthmawa.org.au
Facebook: AsthmaWA | Instagram: Asthma_WA | Twitter: Asthma_WA
LinkedIn: AsthmaWA | YouTube: Asthma-WA

Monthly Giving

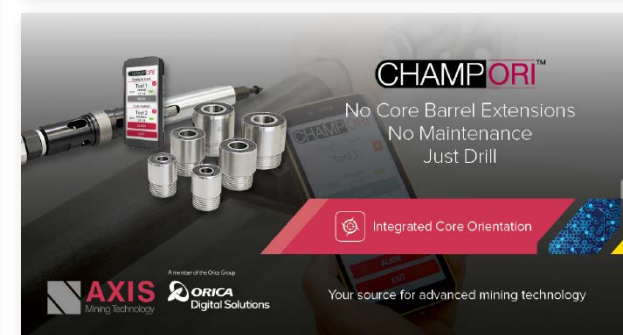
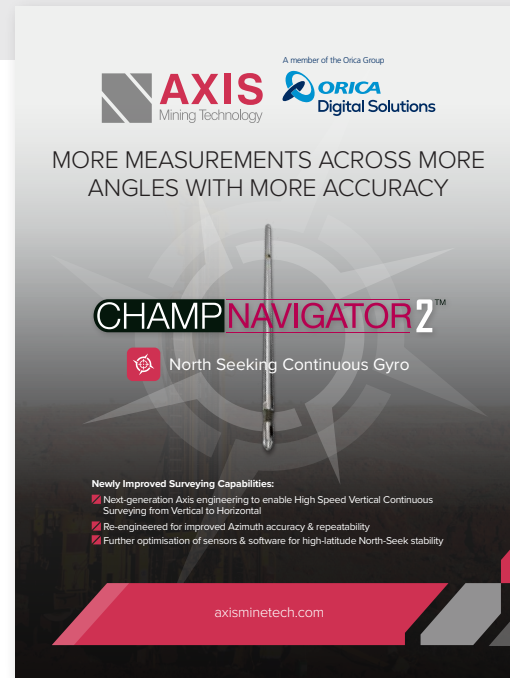
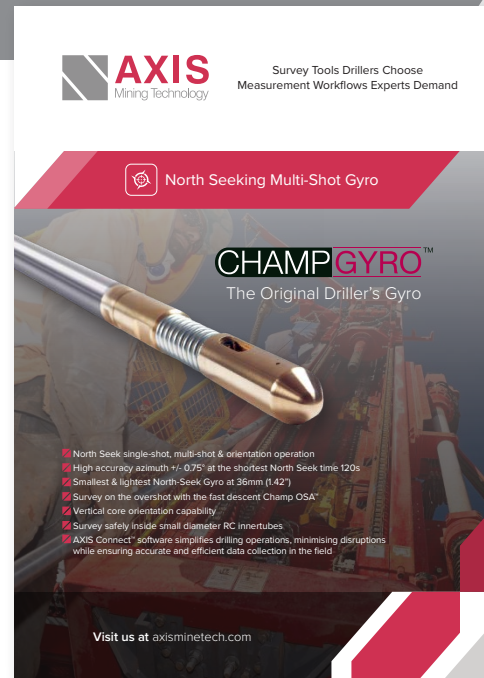
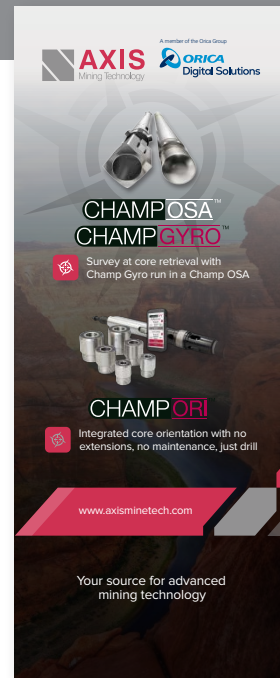
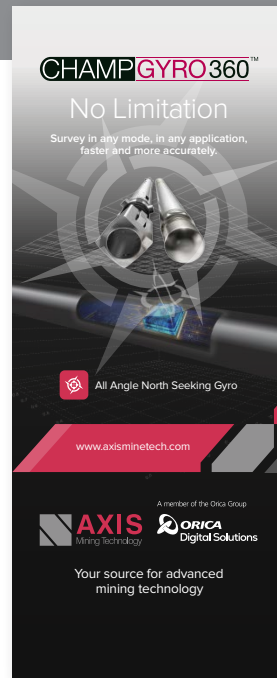
By joining our exclusive group of monthly givers, you are creating a long and lasting impact to those living with respiratory conditions in Western Australia.

AsthmaWA
12/2020

BRAND DESIGN & APPLICATION

- Visual Style Concept Development
- Branding & Logos
- Stationery
- Product Specification Flyers
- Product Manuals and Guides
- Banners, Expos & Events
- Advertising
- Print Management & Production
- Training Videos
- Website

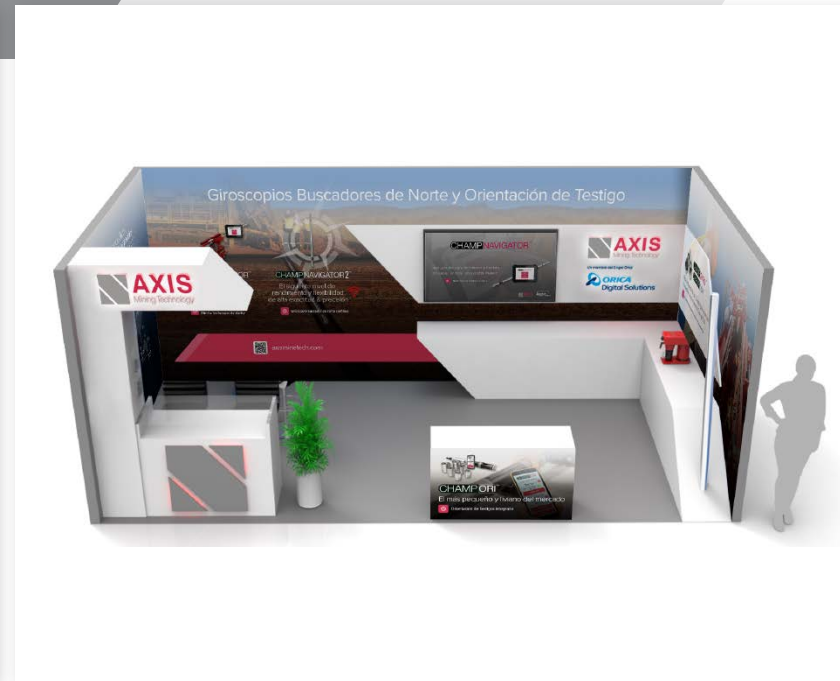
AXIS MINING //



BRAND DESIGN & APPLICATION

- Visual Style Concept Development
- Branding & Logos
- Stationery
- Product Specification Flyers
- Product Manuals and Guides
- Banners, Expos & Events
- Advertising
- Print Management & Production
- Training Videos
- Website

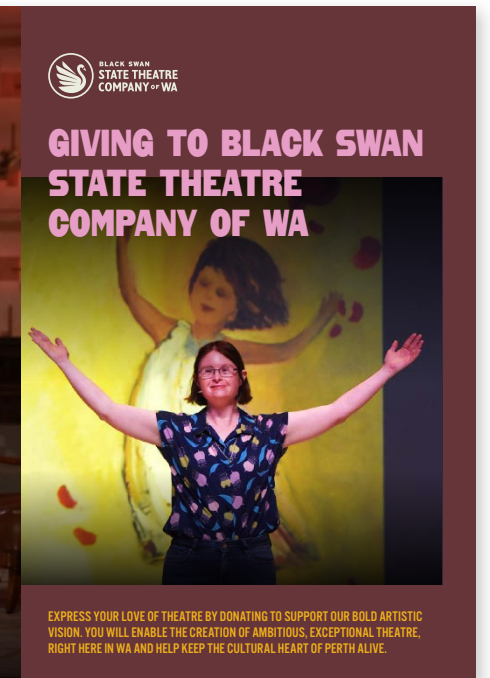
AXIS MINING //



BRAND DESIGN APPLICATION

- Program Postcards & Posters
- Annual Report
- Booklets
- Flyers
- Newsletter
- Digital Screen Posters
- Advertising
- Print Management & Production
- Castboards

BLACK SWAN //



BRAND DESIGN APPLICATION

- Program Postcards & Posters
- Annual Report
- Booklets
- Flyers
- Newsletter
- Digital Screen Posters
- Advertising
- Print Management & Production
- Castboards

BLACK SWAN //

DONATING TO THE FUTURE FUND

BE PART OF OUR STORY

MY DONATION	
☐ Personal Donation	☐ Corporate Donation
☐ Foundation / Trust Grant	☐ One Off Donation
☐ Annual Donation	
☐ \$250	☐ \$500
☐ \$1,000	☐ \$2,500
☐ \$5,000	☐ \$10,000
☐ \$25,000	☐ \$50,000
☐ \$100,000	
My choice (\$)	
☐ Please contact me to discuss how I can donate to the Future Fund	
MY DETAILS	
Title	Name
Address	
Suburb	Postcode
Phone	Mobile
Email	
HOW I WISH TO DONATE	
☐ ONLINE	Donations can be made online at bsstc.com.au/donate
☐ CHEQUE	Please make payable to Black Swan State Theatre Company
☐ INVOICE	Please email me an invoice
CREDIT CARD	☐ MasterCard
☐ VISA	☐ AMEX
Card No.	
Expiry Date	CVC
Name on Card	
Signature	Date
☐ DIRECT DEPOSIT BSB 098-002 Account 901987893 with reference FUTURE FUND and your SURNAME	
PUBLICATIONS AND PRIVACY	
☐ I wish to have my name and donation acknowledged in Black Swan publications	
PLEASE ACKNOWLEDGE MY DONATION AS	
☐ I wish to have my donation remain anonymous	
LEAVING A LEGACY	
☐ Please send me information about leaving a bequest to support theatre now and for generations to come	

THANK YOU FOR YOUR DONATION, AND WELCOME TO OUR DONOR FAMILY!

Please return this form by post to:
PO Box 157, Northbridge WA 6950
or email to donations@bsstc.com.au
or in person at the Black Swan office
Level 1, 102 William Street, Perth
(entry next to Chiroco Gallery)



To find out more about the Black Swan
Future Fund contact (08) 6212 9300
or donate@bsstc.com.au

We'd love to hear from you.

Photo: Peter Gellard



FUTURE FUND



HELP US UNEARTH THE UNTOLD STORIES OF TOMORROW

STORIES FROM HERE

WE ARE BLACK SWAN.
WE ARE THE STATE THEATRE COMPANY OF WESTERN AUSTRALIA.

Stories like *Bron Nue Day*, *Cloudstreet*, *Red Dog*, *Last Cab to Darwin* and *The Sapphires* were unearthed and first told by Black Swan. Our stories became stories others told both on stage and on screen. We need to unearth new Western Australian stories and continue this work. As Western Australia's State Theatre Company, we are creative leaders working with great WA artists like Tim Minchin, Kate Mulvany as well as developing the emerging writers of tomorrow.

For nearly thirty years, Black Swan has had an enormous social and cultural impact on Western Australia.

With Artistic Director Clare Watson at the helm, our future is bright. Our origin story inspires a new era of theatre that celebrates diversity and electrifies our audience. And we're going to have fun doing it, the kind of fun that's infectious.

"We want Black Swan to match the beauty and boldness of the state that we call home."
Clare Watson
Artistic Director

Like many great ideas, it began over a drink in the bar.

Theatre director Andrew Rock, arts administrator Neil Gannett, theatre manager Duncan O'Neil and businesswoman and arts patron Jerald Holmes & Co. were sharing their thoughts after the final night of the 1980 Festival of Perth let Aboriginal musical *Bron Nue Day*.

Bron Nue Day told the story of Aboriginal boy Willie Ichting his way back to Broome after fleeing away from coastal boys' home in the 1960s. The vitality and power of that production, a cross-cultural celebration of music, dance, place and people, was electrifying.

Inspired by Rock, it was the first Aboriginal musical and the catalyst for the formation of Black Swan.

Stephen Beale 2016

BE PART OF THE NEXT GREAT STORY

AT BLACK SWAN, WE BELIEVE THEATRE CAN BE A CATALYST FOR CHANGE, REFLECTION AND CONVERSATION.

We create beautifully crafted stories that are important to Western Australians. Stories that speak to who we are and who we want to be. Our stories bring people together and foster connectedness.

In an age when most of our communication happens in front of a screen, we gather people share stories, to be entertained, to build community and embrace a shared human spirit.

Our theatre is both collective and inclusive. It inspires empathy and compassion and influences the way we think about our own lives. We see the imagination and nurture new ways of thinking.

DONATE TO THE BLACK SWAN FUTURE FUND TODAY AND BE PART OF THE NEXT GREAT STORY.

COMMUNITY IMPACT

CIVIC	SOCIAL	CULTURAL	ECONOMIC
 STATE PRIDE Tell our Western Australian stories.	 COMMUNITY Bring people together and foster connectedness.	 EDUCATION Enhance classroom learning and learn conversations between teachers, students and parents.	 EMPLOYMENT Jobs for local theatre artists.
	 ACKNOWLEDGE Share a rich range of First Nations voices and perspectives.	 UNDERSTANDING Inspire empathy and compassion and encourage complex conversations.	 INNOVATION Fix the imagination and nurture new ways of thinking.
	 HEALTH Participation and attendance improves well-being.	 BELONGING Reflects our diverse Australian society.	 TRAINING Nurturing and developing local artists.

THE FUTURE FUND

The Future Fund is a game changer. It gives Black Swan a strong foundation for creative independence to unearth Western Australia's untold stories and be courageous in their development.

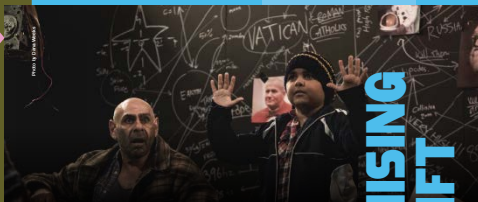
There are many Western Australian stories throughout our great vast state, just waiting to be told. Your donation to the Future Fund will enable Black Swan to find and nurture these untold stories and share them with the world.

Donations to the Future Fund are matched. This is a carefully managed fund that enables projects above the capacity of our annual operational budget.

Examples of projects include regional and international touring, bringing internationally renowned artists to Perth and delivering new education and community programs.

"We owe it to ourselves and our children to tell the stories of our community. To show a narrative of what's important now and into our future."

Tony and Michelle Grist
Future Fund donors



NAMING OPPORTUNITIES

We offer naming opportunities for Black Swan programs and projects where appropriate.

DONOR RECOGNITION

Donations over \$250 will be acknowledged in Black Swan promotional material including show programs, signage at the Theatre, our website and annual report.

BEHIND THE SCENES

You will be the first to know about Black Swan projects supported by the fund, including world premieres and tours. We'll take you behind the scenes to watch how theatre comes to life.

DONOR REPORTS

You will receive reports on Black Swan projects supported by the fund, so you can see the impact your donation is making on our company, artists, audiences and community.

RECOGNISING YOUR GIFT

BRAND DESIGN & APPLICATION

- Visual Style Concept Development
- Branding & Logos, Style Guide
- Course Booklet
- Packaging
- Merchandise
- Stationery
- Print Management & Production
- Signage (Office/Vehicles)

BREW //



BRAND DESIGN & APPLICATION

- Visual Style Concept Development
- Flyers & Booklets
- Stationery
- Banners, Posters, Expos & Events
- Advertising
- Print Management & Production
- Gift Cards
- Donation Forms
- Calendar
- Signage

CAT HAVEN //



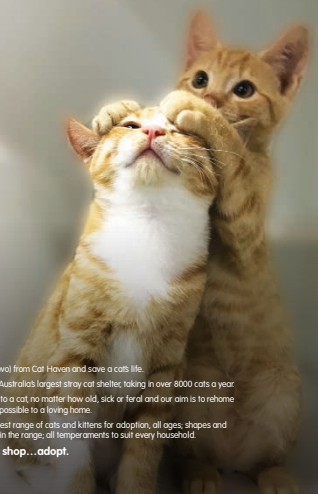
Special Offer for Cat Café Customers Adopting a Cat at Cat Haven

Present this voucher to Cat Haven upon adoption and receive your choice of one of the following special offers:

- A Cat Bed*
- A Scratchy Pole*
- A Small Bag of Hills Cat Biscuits

* Bed and Scratchy Pole are as supplied by Cat Haven. Offer ends 31 December 2018.







Look no further...
Cat Haven has the greatest range of pre-loved cats in Perth!

Adopt a cat for twel from Cat Haven and save a cat's life.
We are Western Australia's largest charity cat shelter, taking in over 8000 cats a year. We never say no to a cat, no matter how old, sick or feral and our aim is to rehome as many cats as possible to a loving home.
We have the largest range of cats and kittens for adoption, all ages, shapes and sizes, all colours in the range, all temperaments to suit every household.
Please don't shop...adopt.

Please Donate, Adopt, Foster, Volunteer, or Bequeath to Cat Haven
www.cathaven.com.au | Phone: 9442 3600





2019
streetcats & supercars calendar



BLOOMHOUSE





This Christmas Angel Needs Your Help!

Dear Valued Cat Haven Supporter,

Please Donate to help little Angel recover in time for Christmas. This sweet tabby cat thought she had wings when she fell off the balcony of a high rise apartment building and broke her pelvis.

Earlier this year, our Ranger was contacted by the City of Perth with a distress call from an apartment block in East Perth, to come and rescue a cat that was stuck behind the cement coping covering a stormwater drain. The ground floor resident thought that he had heard a meow in the middle of the night and suspected that Angel had fallen into his courtyard from a much higher apartment balcony. Frightened and injured, Angel then squeezed herself to hide behind the cement coping overnight.

Heidi, After performing x-rays, it was discovered that she had a badly broken pelvis from the fall. Luckily this type of pelvic break in a cat doesn't need to be operated on and will heal well with plenty of cage rest.

So Angel needs to be placed into foster care, intensively monitored, given analgesia, good nutrition and pain relief throughout her recovery, then re-xrayed again after 6 weeks.

*We had to drill large holes in the cement to be able to get her out and she was very distressed, bleeding, and in a lot of pain! Cat Haven's Veronica said:

Angel was in shock and was rushed straight to the vet Clinic at Cat Haven who assessed her condition and administered immediate pain relief and intravenous

She is a lovely natured cat and we want the very best for her after such a traumatic experience. This type of vet care, medication, x-rays and fostering costs Cat Haven thousands of dollars. Please donate to help towards Angel's medical care so she is well enough to find a new home for Christmas.

They desperately need your help for a second chance of a good life and to keep them healthy, cool and comfortable at Cat Haven. It costs over \$28 a day to keep one cat at Cat Haven and as we are now full, this means thousands of dollars a week, so we are asking you to please help and donate to Cat Haven.

Cat Haven is Full
Please Help the Cats at our Shelter

Christmas is the busiest time for Cat Haven, with thousands of stray and unwanted cats and kittens coming to our shelter over the summer months that need a loving home.

BRAND DESIGN APPLICATION

- Season Branding
- Flyers & Program Booklets
- Banners, Posters, Street Signage
- Image Treatments
- Advertising
- Print Management & Production
- Annual Reports
- Infographics

CO3 //



BRAND DESIGN & APPLICATION

- Visual Style Concept Development
- Branding & Logos, Style Guide
- Stationery
- Product Specification Flyers
- Product Manuals and Guides
- Banners, Expos & Events
- Advertising
- Print Management & Production
- Signage (Office/Vehicles)
- Website

DOWNHOLE SURVEYS //

DS DOWNHOLE SURVEYS

DEVIGYRO
OVERSHOT XPRESS

THE SURVEY TOOL WITHOUT SURVEY TIME

Continuous gyro surveying whilst pulling core tube

- Up to 100m/min
- Only 1.2m in length

Now available with the DeviCloud survey data management system

Exclusive Australian Distributor for **devico**

www.downhole.com.au

Absolute Precision

DS DOWNHOLE SURVEYS 30 YEARS

Through our dedication to precise results, we've spent three decades setting the industry standard in drill hole deviation measurement.

www.downhole.com.au

Absolute Precision

DS DOWNHOLE SURVEYS

Every Drill Hole Deviates!
We tell you by How Much...

ACTUAL

PLANNED

Rental | Quality | Deviation
Instrumentation | Control | Measuring

Absolute Precision

www.downhole.com.au

DS DOWNHOLE SURVEYS

Incredibly accurate, high-speed continuous surveying at an affordable price.

DeviGyro

Designed with convenience and ease of use for drillers in mind, the cutting-edge rate gyro system utilises a proprietary navigational algorithm to deliver the high standard of quality assurance DeviCloud and Downhole Surveys are known for. With uncomplicated operation and an attractive price point, the DeviGyro is resetting the standard for driller-operated survey systems in Australia.

DeviCloud

Now available with the highly anticipated DeviCloud, drill hole information and survey data is shared seamlessly between Driller and Geologist and managed in one central, secure location.

Applications (RG40)

- > Diamond Drilling
- > RC Drilling
- > Geotechnical Drilling
- > Road Holes

Benefits

- > High-speed continuous surveying
- > No angle restrictions
- > Not affected by magnetics
- > Built in quality assurance processor
- > Light-weight and simple setup
- > Highly robust and reliable
- > Android handheld or tablet

North Seeking Package

- > DeviGyro
- > DeviCounter
- > DeviAligner or DeviSight (Enquire for reduced package pricing)

Technical Specifications

SURVEY TOOL	0.2kg/0.5lbs
Weight	25mm (1")
Diameter	140mm/5.5"
Magnetic	No
Length	Continuous or multishot
Survey modes	10 per second
Sample rate	Up to 100m/min
Survey speed	160-500m/min (recommended)
Battery life	24 hours continuous use
Indication accuracy	±0.1°
Direction accuracy	±0.5°
Tool face accuracy	±0.2% typical
Survey accuracy	±0.5 to 40°
Indication range	±15° to 75°
Temp range	
FULL ASSEMBLY	12kg/26.5lbs
Weight	40mm/1.57"
Diameter	215mm/8.5"
Length	300mm/11.8"
Pressure	300bar/4350psi

www.downhole.com.au

Absolute Precision

DS DOWNHOLE SURVEYS

Rental Instrumentation
- Quality Control
- Deviation Measuring
MINING | CIVIL

DeviFlex RAPID
6-100 in 3.3 minutes

Continuous and five times faster

DeviFlex RAPID is the ideal driller-operated survey system for underground diamond drilling, combining fast, accurate surveying with easy to use equipment. Surveying continuously from the drill collar to end of hole, the DeviFlex RAPID eliminates the need for stop/start surveys by continuously taking data readings every 2 to 5 seconds. With an average speed of 25m/min, surveys are now completed up to five times faster. And because it is continuous, it can be pumped up holes in conjunction with a roller latch, improving safety through less manual drill rod handling and eliminating slow conventional and multishot survey methods. This strain gauge survey instrument is not affected by magnetics making it ideal for underground in-void surveying, removing the guess work associated with magnetic single/multishot survey instruments. All DHS instrumentation is backed by a team with over 30 years industry experience, expert data validation and around the clock technical support.

Absolute Precision

Applications

- > Underground Diamond Drilling - All angles
- > Surface Diamond Drilling - Vitrinite
- > Exploration
- > Grade Control
- > Resource Definition
- > Geotechnical Investigation
- > Suits BQ, HQ, HQ, PQ rods
- > Dip Range (+87° to -87°)

Benefits

- > High speed continuous surveying (up to 25m/min)
- > Reduced rig downtime, improved rig productivity
- > Increased metres drilled per drill
- > Survey uphole in conjunction with a roller latch
- > In-void surveying - not affected by magnetics
- > More cost effective than a Gyro or Single Shot
- > Highly robust and reliable
- > Simple and intuitive software
- > Improved accuracy > 5:1000
- > 15 stage QA data processing software
- > Zero drift over time

BRAND DESIGN APPLICATION

- Posters
- Expo Displays
- Corporate Booklets
- Product Specification Flyers
- Banners, Expos & Events
- Advertising
- Signage
- Print Management & Production
- Website

ORICA //



GEOSPATIAL AND
GEOPHYSICAL SOLUTIONS
ACROSS THE MINING
VALUE CHAIN



axismintech.com | orica.com/digital



DRILLHUB™
LIVE SURFACE-BASED
MEASUREMENTS WHILE DRILLING

DRILLHUB™ provides surface based Measure While Drilling (MWD) information and links downhole Logging While Drilling (LWD) geophysics sensors to the connected world.
DRILLHUB™ provides immediate insights from live drilling parameters; upgrade from primary machine-level MWD data to reliable, transferable, and ultimately usable data streams that can be analysed against time and depth.
orica.com/drillhub





OREPro™3D
PREDICT
PREDICT TOTAL BLAST
MOVEMENT IN 3D
Predict blast results before
the blast fires

OPTIMISING
BLAST DESIGN

4 BLAST DESIGNS LOADED
PREDICTED OUTCOMES
Blast design 2 = 14% extra profit

orica.com/orepro3dpredict

TECHNICAL SPECIFICATIONS

SPECIFICATIONS	QL40-BMR-60	QL40-BMR-90
PHYSICAL DIMENSIONS		
Tool Diameter	60 mm 2 3/8 in	90 mm 3 5/8 in
Tool Length	2.01 m 6.6 ft	2.16 m 7.1 ft
Operating Pressure	200 bar 2,900 psi	200 bar 2,900 psi
Operating Temperature	80°C 176°F	80°C 176°F
NMR FIELD		
Diameter of Investigation*	230 mm 9 1/8 in	360 mm 14 1/8 in
Vertical Sensor Aperture	11.5 cm 4 1/2 in	23.8 cm 9 3/8 in
Echo Spacing (T2)	400 µs	600 µs
Wait Time (TW)	Multi	Multi
Distribution	0.5 x TE - 5 seconds	0.5 x TE - 5 seconds
Porosity Range	0 - 100 pu	0 - 100 pu
Total Porosity Precision	2 pu - 2 level averaging	2 pu - 3 level averaging
WELL PARAMETERS		
Hole Size	75 - 186 mm 3 - 7 1/2 in	122 - 312 mm 4 7/8 - 12 1/2 in
Hole Condition	Open hole, Fibreglass or PVC casing	

LOGGING ENVIRONMENTS
The BMR logging tool has been run in a wide variety of logging environments.

HARD ROCK	IN-SITU RECOVERY	HYDROCARBONS	GROUNDWATER
Iron Ore	Potash	Coal Seam Gas	State Departments
Copper	Lithium		Water Corporations
Lead	Uranium		Agricultural Irrigation
Zinc	Copper		Local Council Water
Gold			Ground Investigation
Diamond			Tunnelling
Platinum			
Coal			

In all of these situations, BMR has been measuring only the water content in the pore space of the rock and helps to answer questions on resource properties from resource volume evaluation to geotechnical properties. The measurement is lithology independent and is free of chemical radiation sources.



**"OUR MISSION IS TO
HELP GEO-RESOURCE
COMPANIES UNLOCK
MORE INFORMATION ON
THEIR RESOURCE USING
ADVANCED BOREHOLE
MEASUREMENTS."**

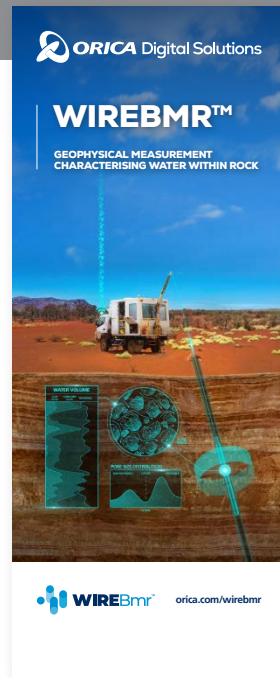


**BUILDING THE NEXT
GENERATION OF
DIGITAL TECHNOLOGIES**

BRAND DESIGN APPLICATION

- Posters
- Expo Displays
- Corporate Booklets
- Product Specification Flyers
- Banners, Expos & Events
- Advertising
- Signage
- Print Management & Production
- Website

ORICA //



BRAND DESIGN & APPLICATION

- Visual Style Concept Development
- Branding & Style Guide
- Service Flyers & Booklets
- Strategic Plans
- Product Manuals and Guides
- Banners, Expos & Events
- Advertising
- Print Management & Production
- Signage

RICHMIND WA //



Richmind WA is a leading mental health organisation, we believe people can and do recover. Many people experience challenges to their mental health and wellbeing. It takes courage to take the first step, we are here to share and support your recovery journey.



We listen deeply and learn



We put people first



We live and breathe recovery



We are brave and explore



We are inclusive and promote belonging

Contact us
T 08 9726 0748
E susd.intake@rw.org.au
46 Vittoria Road, Glen Iris
1800 742 466
rw.org.au

Step Up Step Down Bunbury is provided with support from the WA Country Health Service and Cyrenian House.

Funded by:
 Government of Western Australia Mental Health Commission



Richmind WA

Mental Health Step Up Step Down Bunbury



Ngaabala Ngoonda place of safety in Nyongar

It takes courage rw.org.au

What is Step Up Step Down Bunbury?

Step Up Step Down Bunbury is a 28-day recovery support service for South West residents experiencing mental distress. When 'stepping down' from a hospital admission, we assist people to gradually transition to home.

When 'stepping up' from home, we support those experiencing increased distress to remain in the community and build coping strategies to avoid hospital admission.

We have ten individual home-like units and provide 24/7 care.

Who do we support?

We welcome people of all backgrounds and identities. We recognise that you are the expert in your own experience and the holder of wisdom in your recovery. The service is available for those aged 18 and over, living in the South West, with a confirmed mental health diagnosis that does not require hospital treatment. Referrals for those aged 16-17 will be considered on an individual basis.

What are the service fees?

Residents are asked to make a weekly contribution to the cost of meals. If you are experiencing financial difficulty please contact us to discuss your situation.

How does it work?

Step Up Step Down Bunbury is delivered by mental health professionals who provide a range of holistic supports so you can develop a greater understanding of yourself and what a meaningful life looks like for you. Staff, residents and support people work together to create a safe space to help you achieve your recovery goals.

We have a team of highly qualified and experienced staff including:

- Senior Medical Officer
- Clinical Psychologists
- Occupational Therapist
- Clinical Nurse
- Alcohol and Other Drugs Counsellor
- Recovery Workers
- Recovery Support Workers
- Peer Worker

Our therapeutic groups cover:

- Coping strategies and distress management
- Art with heart
- Healing through music
- Daily living skills
- Goal setting
- Getting your body moving again
- Strengths
- Understanding feelings/communication



Strategic Plan 2024-28
Shaping the Future, Today

Richmind WA

Our vision
A community where anyone can experience mental health recovery, wellbeing and have the opportunity to realise their aspirations.

Our purpose
We shape the future of mental wellbeing services and support mental wellbeing and recovery through the expertise, courage and passion of our people.

WHAT WE'LL ACHIEVE

PILLAR 1
Be a leader in transformative services
We will deliver safe, high quality, best practice mental health services that make a difference to people's lives through our passionate, expert teams.

PILLAR 2
Innovate to bridge gaps
We will prioritise growth aligned to our expertise to fill service gaps for people experiencing mental health challenges.

PILLAR 3
Influence lasting system change
We will promote the voice of lived experience and our expertise as a leader in mental health to influence lasting system change and community attitudes.

PILLAR 4
Create a resilient future
We will diversify revenue streams to build agility, resilience and impact.

HOW WE'LL DO IT

Create a great place to work for great people

Enhance service excellence

Make and measure impact

Identify service gaps and design solutions

Promote positive, purposeful partnerships

Drive change through advocacy

Build a market leading brand

Create independent financial capability

Champion sustainable practices

WHAT SUCCESS LOOKS LIKE

- Engaged, empowered and energised workforce
- Exceptional service feedback
- Evidenced transformative service delivery

- Services in place to support unmet need
- Comprehensive service solutions supported by trusted partnerships and collaboration

- Demonstrated system change in key areas of advocacy
- Changes in community attitudes to mental health
- Positive increase in brand recognition and appreciation

- Additional revenue streams positively contributing to funding
- Demonstrated environmental sustainability improvements

Our values
At Richmond Wellbeing we:

 Live and Breathe Recovery

 Are Brave and Explore

 Put People First

 Are Inclusive and Promote Belonging

 Listen Deeply and Learn

It takes courage rw.org.au

BRAND DESIGN & APPLICATION

- Visual Style Concept Development
- Branding & Style Guide
- Service Flyers & Booklets
- Strategic Plans
- Product Manuals and Guides
- Banners, Expos & Events
- Advertising
- Print Management & Production
- Signage

RICHMIND WA //



INTERNAL USE ONLY

2024-2028
LGBTIQA+ ENRICH Plan

Richmind
WA

INTRODUCTION FROM OUR INCLUSION AND BELONGING LEAD
Helen Robinson



The role of Inclusion and Belonging Lead is a role and exciting position, creating opportunities to expand on the scope of our long-term commitment to Diversity, Inclusion and Belonging at Richmind WA.

As the Inclusion and Belonging Lead, I am extremely proud of the work that has gone into developing the 2024-2028 ENRICH Plan across the organisation. The plan will allow the continuous improvement of LGBTIQA+ Inclusive Practice, building on the solid foundations of work undertaken by Richmind WA as a leader in this area since 2015 and providing a model of strong leadership and representation in the mainstream mental health and community services sector.

At Richmind WA we actively embrace and celebrate diversity and inclusion across the organisation and within the community. The next four years offers exciting opportunities to further our practices and growth as an organisation, by listening

to the voices of lived experience and reflecting those voices in our delivery of services. Through the dedication and passion of our valued employees, we will deliver meaningful engagement in addressing this sectorality and build strong alliance networks across the organisation.

We will continue to keep up to date with best practice through engagement and partnerships with LGBTIQA+ Community Controlled Organisations and through the consideration of current research findings in the sector as the ENRICH Plan encourages equitable and purposeful participation from staff, customers and clients to create a safer and more inclusive community.

By 2028, we envision a community where LGBTIQA+ youth feel safe, respected, supported, included and have a sense of belonging at work, and where clients feel safe and confident in their identity, and a personal recovery journey that meets their individual needs.

It takes courage

FOREWORD FROM OUR EXECUTIVE SPONSOR
Shelley Micalle
(Chief People & Brand Officer)



As the Executive Sponsor of the ENRICH Committee, I am delighted to present our latest ENRICH Inclusive Plan. This plan reflects our ongoing commitment to fostering a deep sense of belonging and inclusion within our organisation.

Our Broad Rainbow Tick accreditation is a milestone that underscores our focus on leading practice through engagement and partnerships with LGBTIQA+ Community Controlled Organisations and through the consideration of current research findings in the sector as the ENRICH Plan encourages equitable and purposeful participation from staff, customers and clients to create a safer and more inclusive community.

This new plan is a pivotal component of Richmind WA's overarching strategic plan which is built around the four pillars: 'Be a Leader in Transformation Services', 'Support to Bridge Gaps', 'Influence Learning System Change', and 'Create a Resilient Future'. It also integrates the six Rainbow Tick standards, ensuring that our commitment to excellence is comprehensive.

At Richmind WA, we reflect on our identity: We 'Live and Breathe Recovery', We Grow and Explore, We 'People First', We Include and Empower, We 'People First', We Include and Empower.

CREATING SAFE ENVIRONMENTS
Our Journey So Far...Services

Richmind WA has a long-term commitment to creating an inclusive, welcoming and safe service and workplace for LGBTIQA+ people, where people feel comfortable to be themselves. As a leader in LGBTIQA+ Inclusive Practice in the mental health sector, and the first Rainbow Tick Accredited organisation in Western Australia, we are proud of the achievements that have been made since the beginning of this journey in 2015.

The ENRICH Plan identifies the need to create an inclusive, welcoming and safe service and workplace for LGBTIQA+ people, where people feel comfortable to be themselves. As a leader in LGBTIQA+ Inclusive Practice in the mental health sector, and the first Rainbow Tick Accredited organisation in Western Australia, we are proud of the achievements that have been made since the beginning of this journey in 2015.

2015: The ENRICH Plan was developed and implemented, marking the beginning of a journey towards creating a safe and inclusive environment for LGBTIQA+ people.

2016: The ENRICH Plan was updated to reflect the needs of the community and the organisation.

2017: The ENRICH Plan was updated to reflect the needs of the community and the organisation.

2018: The ENRICH Plan was updated to reflect the needs of the community and the organisation.

2019: The ENRICH Plan was updated to reflect the needs of the community and the organisation.

2020: The ENRICH Plan was updated to reflect the needs of the community and the organisation.

2021: The ENRICH Plan was updated to reflect the needs of the community and the organisation.

2022: The ENRICH Plan was updated to reflect the needs of the community and the organisation.

2023: The ENRICH Plan was updated to reflect the needs of the community and the organisation.

2024: The ENRICH Plan was updated to reflect the needs of the community and the organisation.

2025: The ENRICH Plan was updated to reflect the needs of the community and the organisation.

2026: The ENRICH Plan was updated to reflect the needs of the community and the organisation.

2027: The ENRICH Plan was updated to reflect the needs of the community and the organisation.

2028: The ENRICH Plan was updated to reflect the needs of the community and the organisation.

2024-2028
Richmind WA Strategic Plan

The Richmind WA Strategic Plan (2024-2028) and the Rainbow Tick standards both inform and drive the ENRICH Plan and form the scaffolding that supports all of our ENRICH activities and initiatives.

Our vision: To create a safe and inclusive environment for all people, where people feel comfortable to be themselves.

Our purpose: To create a safe and inclusive environment for all people, where people feel comfortable to be themselves.

PILLAR 1: Leadership & Governance

PILLAR 2: Community Engagement

PILLAR 3: Service Delivery

PILLAR 4: Evaluation & Improvement

Richmind
WA

LGBTIQA+ Inclusive
Mental Health
Services



It takes courage

LGBTIQA+ Inclusive
Mental Health Services

Richmind WA provides LGBTIQA+ safe and inclusive mental health services through supported accommodation, outreach and NDIS programs.

As the first provider in WA to achieve Rainbow Tick accreditation, we assist and support other organisations in their LGBTIQA+ practices through our Communities of Practice in the Metropolitan and South West areas.

We are committed to ensuring all our programs and services cater to the needs of LGBTIQA+ people, their families and the wider community, and bringing other organisations on that journey of inclusivity with us. To find out more about the services Richmind WA offers, visit rw.org.au

Contact us
T 1800 742 466
E intake@rw.org.au
29 Manning Road, Cannington WA 6107

Richmind
WA

rw.org.au

BRAND DESIGN & APPLICATION

- Visual Style Concept Development
- Branding & Style Guide
- Service Flyers & Booklets
- Strategic Plans
- Product Manuals and Guides
- Banners, Expos & Events
- Advertising
- Print Management & Production
- Signage

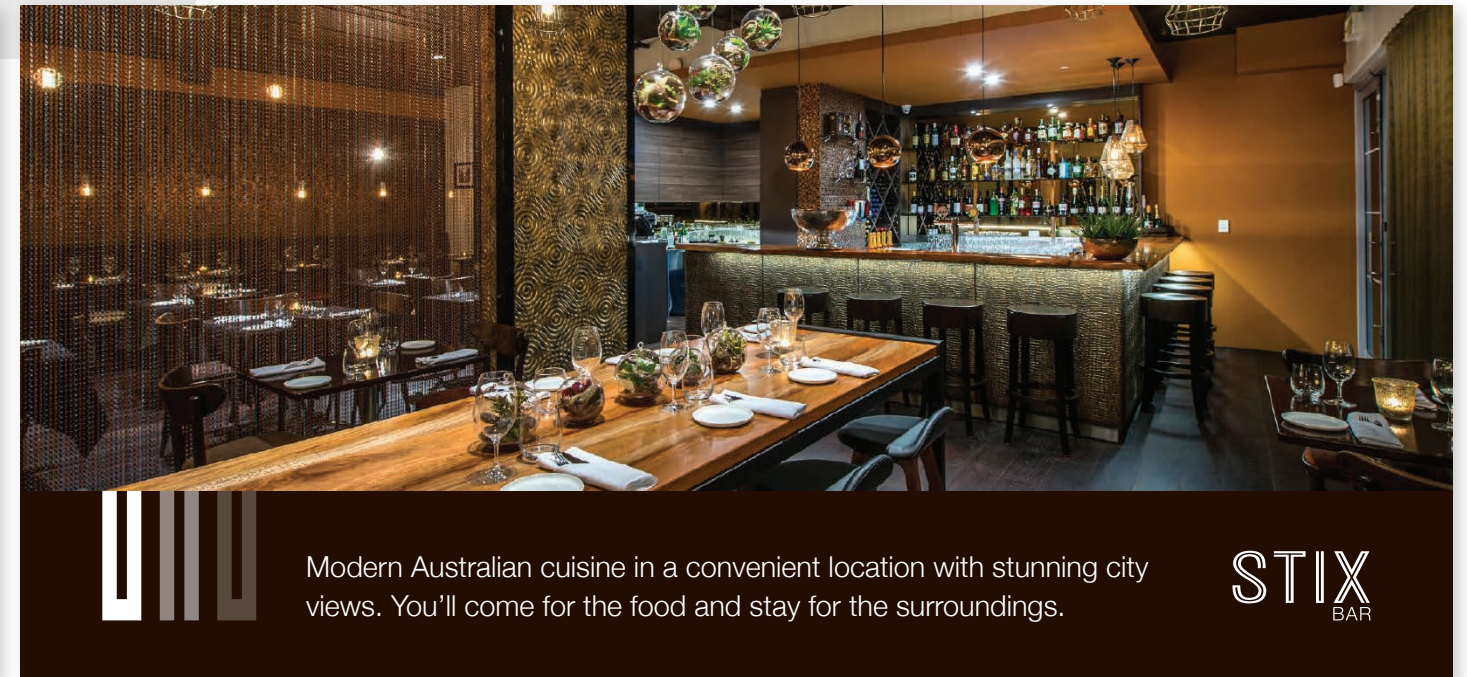
RICHMIND WA //



BRAND DESIGN & APPLICATION

- Visual Style Concept Development
- Branding & Logos
- Signage
- Flyers
- Menus
- Banner & Posters
- Advertising
- Print Management & Production

STIX BAR //



BRAND DESIGN & APPLICATION

- Visual Style Concept Development
- Branding & Logos
- Stationery
- Corporate Booklets
- Infographics
- Posters, Banners, Expos & Events
- Print Management & Production

WESTERN ADVANCE //



WESTERN ADVANCE GROUP

Local Knowledge Global Strength



Industry leading access control and security solutions



WESTERN ADVANCE



SINTECH

GAME STATISTICS

Provides operators with table Game Statistics to assist with table game yield management. By recognizing where wagers are placed, this module will provide several wager reports and statistical information such as base game and side bet utilization, player wager behaviour, and game pace statistics. In addition to observing wagers, this module also identifies every card drawn in sequence.

GAME STATISTICS FEATURES

- Real time and forensic reporting, 50+ Baccarat reports, 15 Other card game reports
- Available for all games where the dealer has cards
- Valuable in tracking side bet frequency
- Game Statistics to assist with table game yield management and comping accuracy
- Provides real time data to optimize table opening plans

BENEFITS

- We give customers the equivalent of a real pair of eyes on each table 24/7
- Real time data that has not easily been available before resulting in:
- Optimization of comps
- Cheat detection
- Cash validation
- Fewer cheats
- True measurement of dealer skill
- Better opening/closing plans

Average Rounds and Average Squares Hourly

Wager Result Summary



| page 2



BUILDING MANAGEMENT

Western Advance provides integrated electronic solutions to provide complete building management solutions.

Our solutions provide clients with transparency and efficiency in their operations. We integrate across facility management, site safety, access control, video surveillance as well as enhancing third party systems.

Western Advance partners with leading technology providers to deliver the best solution with the best product.

SOLUTIONS

- Access Control and Continuous Workforce Assurance
- Asset Tracking
- Car Parking Systems
- CCTV and Video Surveillance
- Drone Detection & Countermeasures
- Emergency Evacuation
- Integrating all IoT systems, from video cameras to waste and water management to environmental and parking monitoring providing Smart City systems for monitoring, controlling and optimising all smart city domains in a single dashboard

- Intercom
- Perimeter Fence Monitoring and Intruder Detection
- Long Range Surveillance
- Licence Plate Recognition
- Personnel Tracking
- Physical Security Information Management (PSIM)
- Physical Identity & Access Management (PIAM)
- Security Management Solutions

WHO WE ARE

- Our company is built on reputation.
- We are problem solvers who challenge the status quo.
- Our people are committed to building successful solutions.
- The equipment we provide is industry renowned as proven technology.



WESTERN ADVANCE GROUP

OTHER //



OTHER //



OTHER //



OUR SERVICES //

BRANDING

- // Logo Design
- // Creative Brand & Strategy
- // Tagline Development
- // Brand Workshops
- // Style Guides

GRAPHIC DESIGN

- // Capability & Company Profiles
- // Brochures & Flyers
- // Presentation Folders
- // Tender Documents
- // Word & PPT Documents
- // Packaging
- // Posters

PHOTOGRAPHY

- // Photography
- // Scriptwriting
- // Video & Timelapse
- // Voiceover & Music
- // Production Editing

EXPOS & EVENTS

- // Expo & Event Project Management
- // Local & International Expos
- // Stand Concept & Design
- // Portable & Custom Displays
- // Graphics & Signs
- // Lighting & Audiovisual
- // Catering & Events Management

ADVERTISING / COPYWRITING

- // Media Research & Advice
- // Media Bookings
- // Advert Campaign Strategy
- // Advert Design
- // Content Editing
- // Copywriting Services

WEBSITES

- // Web Design & Development
- // Content Management Systems
- // E-Commerce Systems
- // Digital Marketing
- // Web Maintenance & Updates
- // Web Hosting & Domain Reg.
- // Email Newsletters & Templates

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